

QUARTERLY NEWSLETTER FOR CARGO CONNECTIONS



MULTIPLE CARGO CONSULT:

CALPAC: HONG KONG

OUTSIDE THE BOX: AUSTRALIA

AL BADRI: OMAN

WORLDTRANS: HONG KONG & CHINA

> **SAI SEAIR: INDIA**

NINGBO STAR ALLIANCE DELIVER TROUBLESOME

see page 19





As we enter our 5th year, I wanted to say how incredibly proud I am of the companies we have on-board Cargo Connections - we have formed a really fantastic family of freight forwarders.

The networking industry has changed so much since I launched my first organisation in 2000 when there were only a handful of similar associations. However, one thing never changes - we all need each other! By coming together at our Annual Assemblies, we ensure that you are able to continue building relations and projects, both old and new. It also enables Cargo Connections management to lead and make changes necessary to support your businesses.

The easiest way to explain what your membership means to your customers is by sending them a link to our Company Video: **cargoconnections.net/video/general1.htm**. Also, upon request, we can email you a Reference Letter to be used when bidding for large contracts that often have strict rules and regulations and the requirement of official documents and referrals etc. The letter can be edited to suit your requirements - we want to help your business grow in 2019.

Our upcoming Annual Assembly in Dubai is going to be a great catalyst for increased business for our Members and I look forward to seeing you all there.

RACHEL HUMPHREY President/C.E.O.

FROM THE PRESIDENT/C.E.O.

CARGO CONNECTIONS

Cargo Connections (CC) is an ISO 9001 and ISO 14001 certified organisation established in 2014 with the aim of becoming a leading international network of freight forwarders. Our Members offer clients the personal local service and flexibility that only privately-owned forwarders can, whilst benefiting from being part of a strong, established network. Our membership is growing steadily and currently comprises of 117 companies in 66 countries.

INSIDE CARGO CONNECTIONS

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COVER: Ningbo Star Alliance Deliver
Troublesome Cargo

See page 19.
Photo: Ningbo Star Alliance

CC cannot take responsibility for the opinions, statements and/or facts expressed in the stories, that are contained in this publication. Any views expressed are those of the individual quoted, and not necessarily those of the publisher. The publisher can accept no responsibility for

can accept no responsibility for any errors or ommissions made, but will

CARGO

endeavour to
amend any, that
are brought
to our
attention,
in a future

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New World Shipping, based in Korea, have recently handled King Crabs imported from Russia to be exported into China. Due to the delicate nature of this cargo, they arranged for special containers as the alive crabs are very sensitive to changes in temperature & condition of their containers. Listed below are some of the important variables New World Shipping had to control in order to safely & securely deliver their cargo:

- Regulated water tank
- Oxygen levels
- Nitrogen levels
- Power supply device

www.nwskorea.com

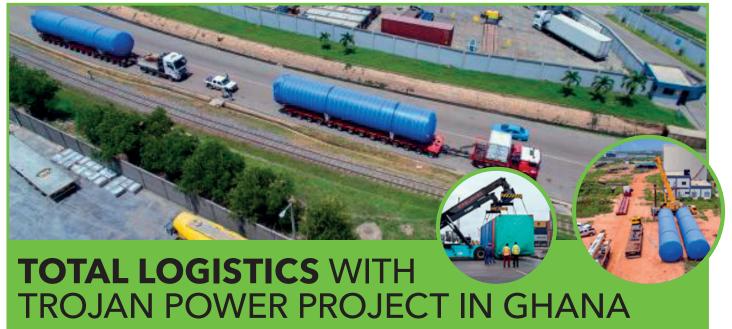


RACHEL FEATURED IN LOGISTICS AND TRANSPORT FOCUS MAGAZINE

Rachel was featured on page 66 & 67 of the December 2018 issue of CILT's Logistics and Transport Focus magazine. A link to the PDF can be found in the online version of this story.

www.ciltuk.org.uk





 $Total\ Logistics\ have\ recently\ succeeded\ with\ undertaking\ an\ impressive\ power\ project\ in\ Ghana\ for\ Trojan\ Power.$

Total Logistics Ltd are located in Tema & Takoradi with 30+ employees and the company were established in 2002. They are FIATA members and list their main services as Air & Sea Freight, Haulage and Transportation.

Managing Director, Emmanuel Percy-Brown states:

"Total Logistics has grown rapidly to become one of the key freight forwarding companies in Ghana and this exponential growth is attributable to successfully obtaining several large contracts."

Please visit the online story, for a link, to watch a short video highlighting the operations handled by Total Logistics.

www.totallog.net











26+ YEARS OF EXPERIENCE AT INTERWORLD FREIGHT



We are pleased to report Interworld Freight are new members in the USA, Dominican Republic and Guatemala with offices are located in Miami, Santo Domingo and Guatemala City. They offer a complete range of air, ocean, road, warehousing and customs services and say they are joining Cargo Connections "... to have access to a reliable network of professional agents".

"Based in Miami, Florida, Interworld Freight is a freight forwarding and logistics company who first opened our doors in 1992 after realising a need in the market for a professional and bespoke service in the international transportation industry. After 26+ years, we have a strong presence in Latin America, with our own offices in the Dominican Republic and Guatemala. We have developed robust strategic alliances with business development tactics to continue to expand and penetrate markets in Central and South America as well as the Caribbean. Our business core competency is our volume leverage and efficient air and ocean transportation across the globe, domestic trucking networks, warehousing and fulfilment, US customs clearances, insurance as well as other supply chain solutions. Our mission is to provide efficient and cost-

effective logistics solutions in the market, with the highest level of excellency, promptness, integrity as well as expertise. To obtain these, we are grounded in our company values.

As a fact, Miami counts over 2,500 freight forwarders with aggressive core competencies and high levels of resources to secure business. Cost efficient rates is a differentiating factor as it calls the attention from the market. There are numerous ways to offer lower rates but they usually impact negatively on the service provided. As an example, a common unethical practice is to adulterate the measurements to increase the cubic measurements to influence the final cost. To separate ourselves from this common and deceptive practice, we ensure our clientele is aware that our measurements are exact and real, and we have attained precision through an automatic function

tool called the Pallet Dimensioner. This electronic instrument is utilised during the process of receiving the merchandise and mechanically furnishes the weight and exact measurements as well as taking a digital photo of each pallet from several angles, all in a short time. It has a National Certification attesting to a minimal margin of error which quarantees our clientele that we will offer a transparent and prompt service with integrity for all cargo received in our warehouse. This is directly related to the values and vision of our company and has allowed us to tender a trust-worthy service and empowered us to create more alliances with entities that need transportation and warehousing services.

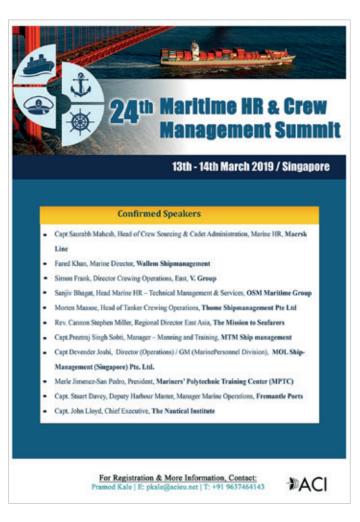
PALLET DIMENSIONER DESCRIPTION:

Certified by The National Conference on Weights

and Measures (NCWM), Interworld Freight's fullyautomatic Freight and Pallet Dimensioner allows us to provide accuracy in dimensions and weight for any single cargo received at our warehouse. The NCWM issues an NTEP Certificate of Conformance, following a successful evaluation of the device indicating that this instrument is capable of meeting applicable requirements of the NIST Handbook 44, used for any shipment leaving or entering the United States. NTEP is supported by NIST (National Institute of Science and Technology). For any shipment originating in the United States, NTEP is the only legal for trade solution. Only a few dimensioning products have NTEP. Interworld Freight, through this precision technology, can attest truthfulness in measurements, bringing peace of mind to our clients."

www.interworldfreight.com













15 - 16 OCTOBER I DURBAN I SOUTH AFRICA

22 - 23 JULY I LAGOS I NIGERIA

13 - 14 MAY I MAPUTO I MOZAMBIQUE

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Freightbook also recently launched v3.0 of our Smartphone Service at m.freightbook.net where forwarders and suppliers to the freight industry can be found quickly on mobile devices.

CC Members are eligible for free registration. Contact wendy@freightbook.net for details.



freightbook

LINKING TOGETHER INDEPENDENT FREIGHT FORWARDERS

OUTSIDE THE BOX LOGISTICS THRIVE ON PROBLEM-SOLVING!





AL NAHRAIN HANDLES PROJECT FOR MINISTRY OF EDUCATION IN IRAQ

Al-Nahrain are pleased to report a recent project they have successfully completed for the Ministry of Education in Iraq involving the handling, clearing and delivery of $162 \times 40'$ (plus $2 \times 20'$) containers of school books in their usual professional way.

The large number of 164 containers were transported from Umm Qasr Port to the Ministry of Education (MOE) warehouse in Baghdad for the books to then be distributed around the country.

Although this was a relatively simple project, time challenges called for a smart solution as Adham Obeidat (Al Nahrain Business Development Manager) explains: "Our main task for this job was basically built on an exempted shipment for a governmental sector. It was agreed with the shipper and consignee that all related documentation and official letters should be ready and in-hand prior to the shipment's arrival at Umm Qasr Port. However, some of the documents were incomplete and required amendments that effected the release of the shipment as planned. So, Al Nahrain intervened and managed to minimise the delay as much as possible by assisting in completing the documentation and through our influence with the related departments. Amendments in similar cases have meant delays of up to 2 months, but we managed to swiftly clear the shipment.

Our interference in accelerating the amendments was fruitful and eventually we completed customs clearance formalities and the 1st lot of our trucks departed the same day to the MOE warehouse in Baghdad. To avoid any truck shortages for the loading process, the complete quantity of 163 trucks were ready and entered the port spontaneously as per our schedule and the port loading capacity. Customs clearance was processed on a parallel level and we applied the maximum level for the loading ratio and managed to complete the loading of 163 trucks within 48 hours with all operations completed smoothly and safely."

All containers were delivered in Baghdad safe and sound and without delay. As usual, Al Nahrain directed major importance to the project and dealt with this shipment with full efficiency and high professionalism despite the time challenges and prompt solutions required to release the shipment. Adham concludes: "We are proud to be part of this project and glad about the feedback that we received from our client as well as the consignee, both fully satisfied with our performance".

Al Nahrain are trusted Cargo Connections members in Iraq and Jordan.

www.nahrainco.com.jo



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FIRST GLOBAL LOGISTICS WITH DRILLING EQUIPMENT FROM EGYPT TO CROATIA

Continuing their focus on transport within the oil field, First Global were pleased to hear that their Technical Proposal presented to CROSCO (Integrated Drilling & Well Services Co.) was approved.

First Global worked a cost-effective & on-time delivery for Crosco's door-to-door drilling equipment and tools; transported from their site in Egypt to their site in Croatia.

FGL TRANSPORT SOLUTION

The cargo was too heavy and over-dimensional to be shipped using standard containers, so all competition offered the normal break-bulk solution from Egypt to Croatia, but First Global's diligent team studied the case and decided to use a 40' open-top high & 40' flat rack containers.

First Global shipped the cargo to Koper port in Slovenia with a shorter transit time. From there, the cargo was transported to Zaghreb for unloading at the Crosco site there which saved sailing time & shipping costs due to the chosen direct service to Koper.

Cargo: VFD Control Unit - Hydrill Unit -Saddles - Petroleum Drilling & Piping Tools

Equipment Used: $2 \times 40'$ OTs - $2 \times 40'$ Flat Racks **VFD Control Dimensions:** $7.5 \times 2.5 \times 3.25$ m (15 T) **Piping Dimensions:** $10.5 \times 2.4 \times 2.95$ m (22 T)

SCOPE OF WORK

• Sending Empties (40' OT High +40' FRs) to Crosco Site in Alexandria

Loading Cargo by Mobile Crane

- Stuffing/Lashing & Securing
- Alexandria Port Terminal Handling
- Freighting to Koper, Slovenia
- Carriage to Zaghreb, Crosco Site

www.firstgloballogistics.com









AL BADRI DELIVER CUSTOMISED SOLUTIONS TO COMPLEX PROBLEMS

We are pleased to welcome Al Badri Logistics Services LLC as new members in Oman. The company's main services include international freight forwarding, road transportation, customs clearance and warehousing. Their offices are located in Muscat and they are joining Cargo Connections for "market penetration and company expansion".

Commercial Manager, Manodh K. Nair states: "Al Badri Logistics Services is one of the fastest growing providers of total transport, shipping and logistics solutions in Oman. We are specialised in freight forwarding, road transportation, cargo clearing, transportation management and other related areas. We can move anything, providing transportation for normal as well as heavy and oversized cargo (particularly for PDO - Petroleum Development of Oman). Our expertise is in delivering customised solutions to complex problems even in adverse situations and we are fully equipped with modern technology. Myself and the Al Badri team have been in the shipping industry for the past 18 years and we are keen to serve our new Cargo Connections partners."

www.albadrilogistics.com



ACTITRANS SHIP CRUSHER MACHINE FROM IRELAND TO REUNION ISLAND

Actitrans have recently handled the move of a large crusher machine from Ballighaney in Ireland, to the Port of Southampton, then to Reunion Island via Pointe des Galets. Actitrans have 2 offices located in Lyon and Grenoble. The main services of the company include:

- Import & Export Air-Freight & Sea-Freight
- FCL/LCL/RORO
- Road Solutions in France and Europe

This sea-freight project met a few obstacles due to bad weather in Southampton and late departures at port.

Additionally, Actitrans also found difficulty dealing with customs clearance on arrival at Reunion Island.

In the end the shipment was delivered successfully and their client was satisfied.

www.actitrans.fr









CROWN LOGISTICS HANDLE HEAVY SHIPMENT FROM SHANGHAI TO LONG AN PROVINCE

Crown Logistics have successfully managed the difficult transportation of autoclaves & accessories from Shanghai, China to a new factory named EBlock JSC in Long An Province.

The cargo travelled a distance of 70 km from Ho Chi Minh Port to the factory site in Long An. The total volume of the shipment measured at nearly 2,000 cbm.

During the first few days of transportation, Crown Logistics ran into problems with the soft land of a rice field along a new Industrial Zone which impeded operations. Upon arrival to the factory site, Crown Logistics crossed another obstacle as they found their mobile cranes unable to stand in a stable position for

the unloading of goods and relocation of cargo on-site. However, after a period of services agreement, their professional operations team smoothly solved this problem.

The second period of extending production by importing new equipment consisted of two autoclave sets on a bulk vessel from Age Lines, China. Many other parts followed by transport methods of bulk & shipping containers.

This cargo was loaded from Shanghai Port to its destination at Lotus Port, Ho Chi Minh City. It arrived in safe condition.

The cargo was not as heavy as the previous, but it was over length limitations which meant that the transportation permit had to be approved by the Ministry of Transportation.

Crown Logistics proposed to their client that they cut it into two pieces, each with dimensions 17.73 x 3.37 x 3.45 m to make shipping costs in Shanghai and transportation costs at the destination more reasonable.

The autoclaves were successfully moved to the site and Crown Logistic's relocation team proceeded well on-site in Long An Province.

Peter Linh (Managing Director) explained:

"We had been a good consultancy in transportation to our client to understand the difficulties of transportation from Shanghai to Ho Chi Minh Port and then delivered cargo into the roofed site

which was completed within four days. The relocation job has been done by our professional team to satisfy with our client's enquiries since this handling shipment was not an easy job at a low roofed factory, its height approximates about 6.5m at roof top while the cargo height was 3.45m, the 120 tonnes of Mobile Crane couldn't do inside roof factory, excepting our rolling equipment and hydraulic pump for this special job. Finally, safety was our highest responsibility."

Crown Logistics smoothly and successfully delivered the autoclave shipment to the site with zero issues.

www.crownlogisticsvn.com





4th ANNUAL ASSEMBL

MARCH 2019

SUN 17 MARCH 2019

20:00 - 22.30 Gala Dinner

MON 18 MARCH 2019

09:30 - 17:00 Official Meeting 19:00 - 22:00 Dhow Dinner Cruise

TUE 19 MARCH 2019

09:30 - 17:00 Official Meeting

WELCOME RECEPTION & GALA DINNER

We will gather to collect name badges, meet fellow delegates and enjoy a Welcome Reception with canapés at the Pool Deck with stunning views of the Creek and City Skyline. We will then make our way to the Plaza Ballroom for an elegant Gala Banquet.

OFFICIAL MEETING

Our meeting will take place in the Grand Zabeel Ballroom. As well as our official coffee breaks with freshly prepared snacks, we have also arranged for freshly brewed coffee, selection of teas, juice and mineral water to be available throughout the day. Lunch with soft beverages will be held in a private venue and all delegates will gain high-speed wireless internet access. We have also arranged for complimentary valet parking for those not staying at the hotel.

DINNER EXCURSION

Our Monday evening excursion will be an exclusive Dhow Dinner Cruise. Upon arrival we will receive a welcome drink and then enjoy a two-hour dinner cruise with Arabic majlis seating on a traditional wooden Dhow with an Oud musician. The evening includes beer, red and white wine, soft drinks, mineral water and fresh juices.

ROOM RATES

We have negotiated the following excellent room rates, which our guests will be able to book directly with the hotel using a dedicated online booking system:

Single Standard Room @ AED 700 (approx. USD 190)

Double Standard Room @ AED 770 (approx. USD 210)

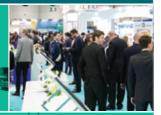
A delicious breakfast buffet is included as well as free use of their health club with steam room, sauna, swimming pool and fitness equipment. All rooms have private balconies and stunning views of the creek and city skyline and complimentary high speed, wireless







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Project Cargo Network is proud of our Capped Non Exclusivity policy where we will not recruit more than 3 Members in each country (5 Members in Australia, Brazil, Canada, China, India, Turkey, UAE, and the USA). Our 5 year old network is built on mutual trust, shared knowledge, experience and resources.

For only £1005 per year we offer many membership benefits including access to a large online database of information; individual brochure websites; customised marketing brochures; dedicated PR/news service; online payment monitoring system; smartphone service and more.

PROJECT CARGO NETWORK

provides heavy lift and project cargo specialists' access to a trusted worldwide network of agents who can handle their specialist shipments, whilst working professionally under strict Membership Rules.





- UK Based Head Office
- Professional Online Training
- ISO 9001 & ISO 14001
- 240 Specialist Members
- 106 Countries
- 694 Worldwide Offices
- 13,996 Members of Staff

• \$1.856 Billion Annual Revenue

www.projectcargonetwork.com



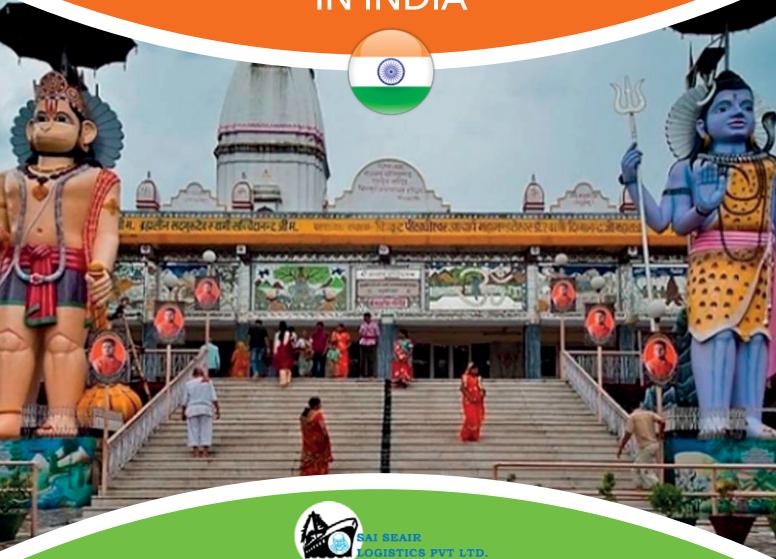








FOCUS & SINCERITY AT SAI SEAIR LOGISTICS IN INDIA



We are pleased to introduce Sai Seair Logistics Pvt Ltd as new members in India. They are specialists in freight forwarding, customs clearance and warehousing and their offices are located in Ahmadabad in the state of Gujarat. Managing Director, Mr. Shailesh Karmakar has been working in the industry for 22 years and says they are joining Cargo Connections for "...a strong agent network for overseas handling".

Shailesh continues: "Sai Seair Logistics is a progressive and rapidly-growing integrated logistics solutions provider and freight management company operating since 1997. Our services are tailored to suit meet specific requirements and no matter how big or small the consignment is, we approach it with the same focus and sincerity. With a vast experience, we can facilitate entire freight forwarding chains for our

clients and partners."

"We create a perfect alignment of exact needs, time, space, frequency and cost, to delivery excellent results for sea, air and land freight."

www.saiseaair.com

NINGBO STAR ALLIANCE DELIVER TROUBLESOME CARGO



Members in China, Ningbo Star Alliance International Logistics are pleased to share an update on their recent activities!

"We believe that success in freight forwarding and logistics providing depends not only how much is profit is made, but mostly about helping customers find the best solutions and save their costs. This brings us, at Ningbo Star Alliance International Logistics, much more of a sense of achievement and we always enjoy that!"

URGENT! A Malaysian customer calling to us to

discuss an urgent case of a school ceremony shoes order of 372ctns (25cbm / 3,100kg) from China. The cargo was not ready in time to meet the planned transport to Malaysia and if they did not deliver on time then they would face a big problem in paying high penalty costs and a loss of credibility. We helped them to find a direct airline service to KUL in one lot and arranged our Malaysian agent to assist and perform a swift customs



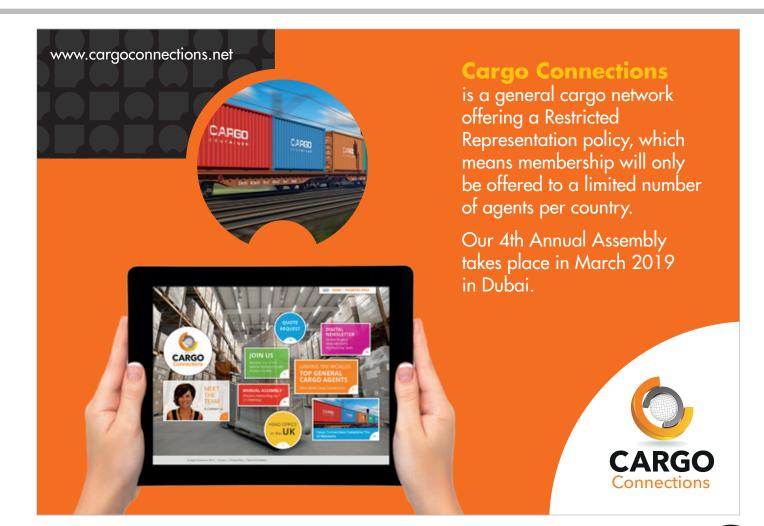
clearance. We collected the cargo from the factory and it was delivered to the final delivery destinations 4 days later including customs clearance time. The customer was very pleased with our service and that the problem was solved quickly and without issue. There are many more examples of urgent jobs like this handled by Ningbo Star Alliance International Logistics in 2018 including commodity molds, spare parts and lighting.

OOG! As well as urgent shipments, another troublesome cargo which we excel in is oversized or overweight shipments. Transporting cargo like machines, heavy equipment and transformers etc can cause a headache for customers but our dedicated project team are excited to help customers ship out these difficult cargos smoothly they say it is their honour to actually touch the project cargo in person giving them a great sense of achievement! Other specialities for the project team include FR container lashing and breakbulk shipping.



DG! The other troublesome cargo is dangerous goods and we ensure all DG shipments are controlled effectively. There are too many stories about DG cargo bringing big accidents and so we can't afford any negligence. We send DG operators and sales persons for DG cargo training such as IMDG code training and packing request training. In order to ensure all things are in order, we must maintain and improve professionalism - specialists do the professional thing. Also of note, our newlyestablished business of selling second hands containers - 20'GP, 40'GP, 40'HQ, 20'GP-RF, 40'HQ-RF, 20'FR and 40'FR.

www.nbstar-alliance.com





LEARN SOMETHING NEW IN 2019!

Cargo Connections has invested in both professional training from an industry expert and a new bespoke eLearning Platform to provide their Members with a comprehensive 'Heavy Transport' training program at a low subsidised cost.

See our online brochure and enrol (1-2 Users £250 each; 3-5 Users £200 each; 5+ Users £150 each).

WHY HEAVY TRANSPORT?

Independent forwarders know that there is a ceiling when it comes to earning revenue from sea, road and airfreight shipments.

Although the thought of branching into heavy lift and project cargo is appealing due to the often-healthy margins, the market is very different and the risks are far higher.

The clear and highly effective 6 module online course consists of 66×10 minute sessions which cover industry terminology, dimensions, weights and forces, heavy transport, heavy lifting, jacking, skidding and loadouts. When completed, the user will understand the practical,

operational and engineering aspects of heavy transport and lifting projects.

The training is comprehensive and senior level professionals will benefit from the practical, scenario and video based course as it will encourage reflection on current practices.

However, the training is also ideal for staff who are at the beginning of their career, offering employers a time saving and low cost alternative to workshops and seminars.

Besides the benefit of not having to travel to workshops and seminars, you can stop and start the training at your

convenience with no deadlines.

Upon completion, an e-Certificate is sent via email which can be downloaded, shared and printed immediately so that you can verify your training to clients and officials quickly and easily.

"The training platform is affordable and delivers information that is excellent value for money. The information is presented in a clear and concise manner." Paul Lucas, HLPFI

Most industry courses and workshops are only available in the USA and Europe. However, our training is not only affordable but also available to anyone who has access to the internet.

This has resulted in our training being used in countries as varied as Denmark to Djibouti, Tunisia to Trinidad, Namibia to New Zealand, Slovenia to Sierra Leone, Ireland to Ivory Coast, Hungary to Honduras, China to Colombia.

Each user receives a personal log-in so they can train at their own pace and track their advancement through each module via a progress bar.

The training is delivered by industry expert, Marco J. van Daal who has over 20 years' experience extending to more than 55 countries on 5 continents.

He is author of the heavy transport textbook The Art of Heavy Transport in addition to being a contributing member of the American Society of Mechanical Engineers and the European Association of Abnormal Road Transport and Mobile Crane.

For more details, please go to www.transporttraining.online.

www.cargoconnections.net







PREVIOUS YEARS



2018: LEAGUE OF DIATHLETES

The League of DiAthletes hosts "T1D Heroes" currently based across Australia, Brazil, Costa Rica, Ecuador, Ghana, Kuwait, Pakistan, Uganda, the UK and USA; who unite together developing grassroots type 1 diabetes educational workshops and activities.



2017: 2 SMALL BUSINESS PROJECTS, INDIA

As well as helping hundreds of individuals living in poverty (mostly children) to access insulin and medical care, The Dream Trust also helps provide funding for small business start-ups so that their patients can become self-reliant and gain pride and dignity.



2016: RACHEL ABSEILS FOR INSULIN!

£4000 The Dre

The Dream Trust provides life-saving insulin to poor children. It costs GB £200 to pay for the insulin that keeps a child alive for 1 year and Rachel, Jane and Tania are delighted to have already raised enough funds to fund 20 children.



2018: KLOKÁNEK HOUSE, PRAGUE

A converted former agricultural training centre, now 13 flats for 48 children, Klokánek (Kangaroo House) is a project of the Fund for Endangered Children. Offering temporary family care until the child can safely return home or enter permanent adoption.

2015: SOS CHILDREN'S VILLAGE BAMBOUS

£????

SOS Children's Villages Mauritius is a leading child care Non-Governmental Organisation providing long-term care to needy children. Helping children who have lost parental care, who are at risk of abandonment or whose basic rights are not being fulfilled.

